



## **ICCM is Selected as a Finalist in the 2009 Wiltshire Business of the Year Awards**

**London, Dec 3<sup>rd</sup>, 2009** – ICCM Solutions today announced that they have made it to the Finals of the Wiltshire Business of the Year Awards, the most prestigious Business awards in the county. ICCM has been recognised under the 'Innovation and Growth' Award.

James Gay, Director, Sales & Marketing for ICCM explained; "ICCM is delighted to receive the news that we are a Finalist for this award. The prestige that comes with this announcement acknowledges the growth that ICCM has experienced over the past few years. ICCM has beaten World Leaders in the IT Service Management field with huge investment into our product from many global brands, including, Tesco, BBC Worldwide, Qualcomm, DHL and The British Transport Police.

The Wiltshire Business of the Year Awards recognises companies that have demonstrated outstanding level of business excellence in their particular Award category. Previous winners range from very small companies with just a few employees to large multinational corporations with thousands of staff. The Winners will be announced at a gala dinner that will be held on February 25<sup>th</sup>, 2010.

### **ICCM's Innovation has resulted in our Growth:**

Jason Gardiner, ICCM's Technical Director Comments: "Companies are looking for a software solution that offers great Return on Investment and also solutions that do not require a huge amount of effort to tailor to their requirements and maintain." Jason continues: Our revolutionary process based solution offers improvements in returns and efficiencies that are leaps ahead of technology offered by other stock vendors, which is exactly why companies such as Tesco have selected us."

### **About ICCM**

*Extraordinary Service Desk Software created within the Leading Process Improvement Architecture*  
ICCM's core objective is to provide revolutionary software and superior services to organisations aspiring to Best Practice Service Management. Rather than the legacy "application development" driven approach that many vendors in the market have adopted, ICCM's forward-thinking approach blends their first-class ITIL® aligned Service Desk tool with the functionality of business technology in the form of Metastorm BPM®. This collaboration delivers unparalleled Service Management capabilities across all industries and business functions in almost every geographical region.

### **For more information:**

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